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A&H Software House Inc. Update Services and software activation Privacy Statement Last updated June, 2009

A&H Software House Inc. is committed to protecting your privacy. This privacy statement explains the data collection and use practices of the Luxriot Software updates and activation process.

What is "Product Update"?

-Luxriot product Update service, is a service that keeps you informed about new software releases.

-No data is collected that contains any personal information.

You can use the Update Service in two ways:

-By accessing the Luxriot web site.

-By using the Product Update" link located in OPTIONS under tools in the main client software.

What data is collected?

The Update Services collects information from your computer that allows us to operate and improve our services, such as:

-Current Workstation Locale (OS language settings)

-An identifier "that does not contain any personal information" which is believed to be unique for workstation, which is encoded string internally including:

-current time, time of temporary directory creation, latest temporary file access time

-disk C: serial number

-MAC addresses

Same identifier as above, but generated at install/activation

-Luxriot client software version

-Brief statistics on hardware set up with server (such as camera vendor/models)

-Host name or IP address

-Product ID – the unique product license identifier that is included with LuxRiot.

-Product Key – the string of numbers and characters that comes with all LuxRiot editions, typically entered by you during setup to successfully install a product.

-We use this information to help operate and improve our products and services.

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